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Brenda J. Wagenknecht-lvey helps organizations of all types take the *right actions* to improve performance and enhance employee well-being. She helps leaders, managers, and teams achieve their goals, shape and seize new opportunities, and create and implement

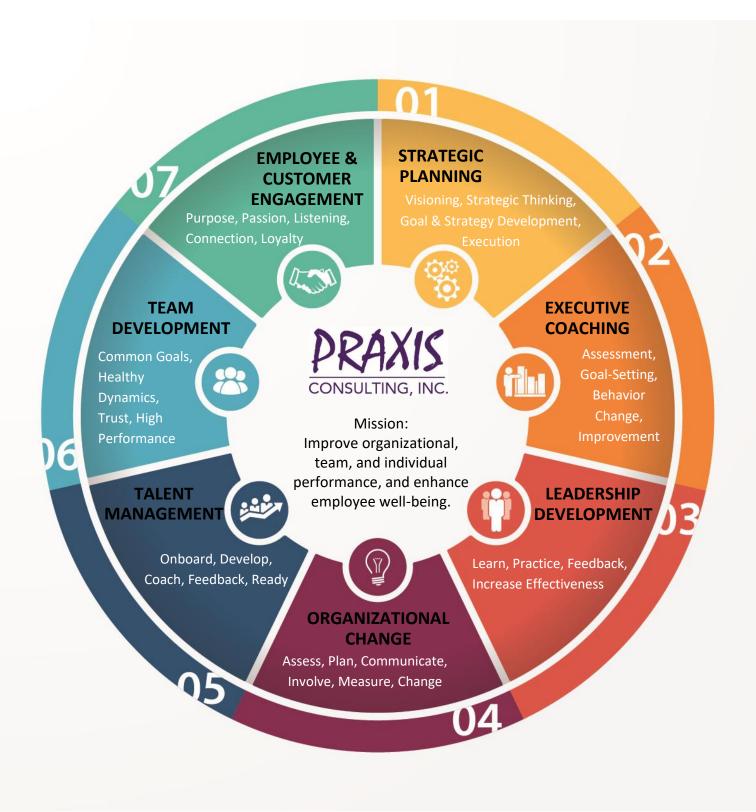
practical and effective responses to disruption and ongoing challenges. Dr. Wagenknecht-lvey uses a variety of proven practices to bring about change and achieve results. She draws upon a sound understanding of organizational psychology and organizational theory to provide the following services:

- Visioning and strategic, scenario, and recovery planning.
- System and organizational change including cultural change around diversity, equity, & inclusion.
- Organizational performance measurement and organizational design/re-design.
- Leadership and management development including 360-degree feedback and executive coaching.
- Talent management (onboarding, learning/development, succession, mentoring/ally programs).
- Collaborative decision making and consensus building.
- Team development and team building.
- Public/community listening, involvement, and engagement.

Dr. Wagenknecht-Ivey has consulted with and facilitated more than 150 strategy and organizational improvement and change processes with private, public, and not-for-profit organizations over the past 25 years. She conducts qualitative and quantitative research to assist leaders in improving organizational or system-wide performance. Dr. Wagenknecht-Ivey uses 360-degree feedback surveys and other tools to coach leaders and managers, teach effective leadership skills, and build high performance teams. She works with teams of all types to help them set and achieve goals, including eliminating systemic/structural racism and discrimination. She helps leaders establish organizational performance measurement systems, develop and implement succession planning/talent management programs, and restructure their organizations in light of their strategic directions and long-term priorities. Finally, she serves as lead faculty for the Michigan Pharmacy Foundation and Michigan Judicial Institute's Leadership Academies, which include workshops, webinars, a leadership project, goal-setting, and mentoring.

Her clients have included: MKK Consulting Engineers (CO); Botanical Interests, Inc. (CO); Earthlinks, Inc. (CO); Colorado Vincentian Volunteers; the Michigan, Ohio, Indiana, Iowa, Florida, Georgia, and Colorado Pharmacists Associations; the Pharmacy Technician Certification Board; Boston University, School of Public Health; Massachusetts Dept. of Public Health; Longmont United and Exempla Saint Joseph Hospitals (CO); City of Thornton (CO); Ottawa, Kalamazoo, Berrien, Van Buren, and Wayne County Courts (MI); Michigan Judicial Institute; Maricopa, Pima, Cochise, Mohave, and Coconino County Courts (AZ); First and Fifth Judicial Districts of Pennsylvania (Philadelphia and Pittsburgh); Santa Barbara Superior Court; Judiciary of Guam; Pacific Judicial Council, and others. Executives, managers, public/court administrators, supervisors, attorneys, legislators, scientists, physicians, hospital executives, pharmacists, and engineers have benefited from her services.

Dr. Wagenknecht-Ivey has a Ph.D. from the University of Denver, a Master's Degree from Michigan State University, and a Bachelor's Degree from Western Michigan University. She has published articles and guidebooks on strategic planning, executive leadership, managing change, continuous improvement, 360-degree feedback, succession planning/talent management, and procedural fairness. In February 2015, Wagenknecht-Ivey received the distinguished *Executive Board Medal* from the Michigan Pharmacists Association, an award bestowed upon an individual who has demonstrated extraordinary personal commitment to the Association, and has been instrumental to the Executive Board and in advancing the pharmacy profession.



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